

Contract withdrawal form

Fill this form in and send it to our address only in the case you want to withdraw from your purchase and to return the items. (Use “Complaint form” for reclamations.)

Do not send the parcel as “cash on delivery”, in which case we would have to refuse the parcel and you would lose money needlessly. If you return your ordered items, we are not obliged to pay for the return delivery. Only if you return your order complete, you have the right to claim the original postage price(from us to you).

You can return only unused and complete goods. If the goods are returned used or incomplete (ie. without its original package), we have the right to lower the price for the restoration costs, as according to law and to our terms and conditions. It is only logical, as you also wouldn't buy used goods for a full price.

Contract withdrawal notification

- **Recipient:** HOTchilli s.r.o.

Address: Jesenická 410, 25101, Dobřejovice, Czech republic

Email: info@hotchilli.cz

Telephone Number: +420 602 648 448

- **With this form, I withdraw from the purchase of this item:**

- **Date and number of the order:**

- **Customer's name, surname and address:**

- **Number of bank account for the money return:**

- **Customer's signature** (in case this form is printed out):

- **Date:**